



**Safer and Stronger Communities
Overview and Scrutiny Committee**

Date **Friday 20 June 2014**
Time **9.30 am**
Venue **Committee Room 2, County Hall, Durham**

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meeting held 3 April 2014 (Pages 1 - 12)
4. Declarations of Interest, if any
5. Any items from Co-opted Members or Interested Parties
6. Media Relations
7. Drug Treatment Centres: (Pages 13 - 16)
 - (i) Joint Report of the Assistant Chief Executive and Director of Public Health.
 - (ii) Presentation by the Commissioning Manager, Children and Adults Services.
8. Quarter 4, 2013/14 Performance Management Report: (Pages 17 - 32)
Report of the Assistant Chief Executive.
9. Council Plan 2014-2017 - Refresh of the Work Programme: (Pages 33 - 38)
Report of the Assistant Chief Executive.
10. Police and Crime Panel: (Pages 39 - 42)
Report of the Assistant Chief Executive.
11. Safe Durham Partnership Briefing: (Pages 43 - 48)
Briefing by the Community Safety Manager, Children and Adults Services.

12. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Part B

**Items during which it is considered the meeting will not be open to the public
(consideration of exempt or confidential information)**

13. The Fire Risk and Impact of Hoarding on Households within County Durham:
(Pages 49 - 52)
- (i) Report of the Assistant Chief Executive.
 - (ii) Presentation by the County Durham and Darlington Fire and Rescue Service.
14. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

Colette Longbottom

Head of Legal and Democratic Services

County Hall
Durham
12 June 2014

To: **The Members of the Safer and Stronger Communities Overview and Scrutiny Committee**

Councillor D Boyes (Chairman)
Councillor T Nearney (Vice-Chairman)

Councillors J Armstrong, J Charlton, P Conway, J Cordon, S Forster, J Gray, D Hall, C Hampson, B Harrison, M Hodgson, G Holland, J Maitland, N Martin, J Measor, K Shaw, W Stelling, P Stradling, J Turnbull and C Wilson

Co-opted Members: Mr A J Cooke and Mr J Welch

Co-opted Employees/Officers: S Errington and Chief Superintendent G Hall

DURHAM COUNTY COUNCIL

SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in **Committee Room 2, County Hall, Durham** on **Thursday 3 April 2014** at **9.30 am**

Present:

Councillor D Boyes (Chairman)

Members of the Committee:

Councillors J Armstrong, J Charlton, P Conway, J Gray, C Hampson, G Holland, N Martin, J Measor, T Nearney, P Stradling, J Turnbull and C Wilson

Co-opted Members:

Mr A J Cooke, Mr B Knevitt, Ms E Roebuck and Mr T Thompson

Co-opted Employees/Officers:

S Errington and Chief Inspector C McGillivray

1 Apologies for Absence

Apologies for absence were received from Councillors J Cordon, S Forster, M Hodgson, J Maitland and K Shaw and Chief Superintendent G Hall and Mrs H Raine.

2 Substitute Members

No notification of Substitute Members had been received.

3 Declarations of Interest

There were no Declarations of Interest.

4 Any items from Co-opted Members or Interested Parties

There were no items from Co-opted Members or Interested Parties.

The Chairman welcomed a new Co-opted Member Stuart Errington, Deputy Chief Fire Officer, County Durham and Darlington Fire and Rescue Service and thanked Chief Inspector C McGillivray from Durham Constabulary for his attendance.

The Chairman noted that, in order to best accommodate Speakers, it was perhaps preferable to take Item 7 as set out on the agenda as the next item. Members of the Committee agreed.

5 Organised Crime

The Chairman introduced Detective Chief Superintendent, Jane Spraggon from Durham Constabulary who was in attendance to speak to Members in relation to Organised Crime in County Durham (for copy see file of minutes).

The Detective Chief Superintendent thanked the Chairman for the opportunity to speak to Committee and noted that the presentation would give Members an overview of the work undertaken by Durham Constabulary, the work with the Safe Durham Partnership (SDP) and the improved tactics and joined up approach being undertaken by Durham Constabulary and partners. It was noted that the SDP's Organised Crime Task and Finish Group had the objectives of: reducing the risk to County Durham and Darlington and its interests from organised crime; reducing the threat from organised criminals; and reducing vulnerabilities and criminal opportunities.

Members were reminded that Organised Crime Groups (OCGs) were sophisticated and exploited vulnerable people and any legitimate venture where they could. It was added that the areas of their operations included: distribution of illegal drugs, such as cocaine, heroin and amphetamines; growth and distribution of cannabis; violence and intimidation; and large scale fraud. The Committee learned that OCGs often work together and intimidate communities so that they can carry out their illegal activities. It was added that it was important to work with communities to help them to not feel intimidated and gain the trust of local people to gather information in order to break the hold OCGs have on communities.

The Committee learned that OCGs were scored and mapped on a national scale, and that in County Durham, 35 "families", with around 350 people were making around £400 Million, taking that money out of local communities. Members were given examples of activities that effected communities including: "crash for cash" insurance fraud; drugs and alcohol; and money laundering.

The Detective Chief Superintendent explained that there were several mechanisms in place as regards raising community awareness including: Police and Communities Together (PACT) meetings; Neighbourhood Watch; Area Action Partnerships (AAPs) citing work at Easington and Shildon in respect of loan sharks and credit unions; a campaign against illicit tobacco; and work with housing associations in relation to commercial cannabis grows. It was added that activities in relation to working with businesses included: Durham Agency Against Crime; Business and Farm Watch; Durham County Council (DCC) Business Development; and Business Enterprise Agencies.

The Committee learned that various training sessions and events had been undertaken in respect of OCGs with SDP and DCC staff, 500 staff at the County Durham and Darlington Fire and Rescue Service (CDDFRS) and with other partners such as housing organisations. Members noted that working with partners could involve use of regulatory powers, where appropriate, such as those available to the Council in order to tackle issues such as money laundering.

Members noted that sessions as regards the OCGs scoring and mapping had taken place with 18 senior representatives from 7 agencies, giving an update on information capture and sharing.

It was added that outcomes from the Organised Crime Task and Finish Strategy Group included improved awareness with media coverage, press releases, leaflets and examples of the “sledgehammer” branding being utilised when tackling OCGs, with several children’s football teams in East Durham having kit with the sledgehammer branding. Councillors learned that information sharing took place with many agencies including Safeguarding and Probation Services, linking to relevant agencies such as drug treatment. The Detective Chief Superintendent explained that the loan shark initiative had been picked up as an issue “from the ground up”, raised through partners as an area to address with advocate training within neighbourhoods and “weeks of action” in Shildon, Crook and Shotton Colliery. Councillors noted that there had been a lot of work in conjunction with partners such as the Environment Agency, Local Authorities and the CDDFRS in tackling OCGs engaged in illegal waste disposal, closing loopholes and ensuring that criminals were paying for any environmental clean-up, not local communities.

The Committee noted that another aspect of dealing with OCGs was violence, in terms of intimidation of local communities and also of violence between criminals. Members noted issues relating to arson, which had a potential for loss of life, and also work to protect children within OCG families. It was added that while the aim was to dismantle OCGs and prevent them operating at all, disruption tactics would be used to make it as difficult as possible for criminals to operate. Councillors noted a slide setting out the partners involved within the disruption panel and setting out how those organisations would work together to ensure disruptions or interventions were being carried out effectively.

The Detective Chief Superintendent concluded by noting that within the last 12 months there had been: seizure of over £1½million worth of drugs; around £332,000 in cash detained and over 70 arrests made.

The Chairman thanked the Detective Chief Superintendent and asked Members for their questions.

The Committee asked questions in relation to: cross-border coordination; the role for the broader community and voluntary sector (CVS) in tackling OCGs; how and where the Proceeds of Crime Act (POCA) monies had been distributed; the role of the Citizens’ Advice Bureau (CAB) in relation to advice; and the role of housing associations in neighbourhood walkabouts and similar activities.

The Detective Chief Superintendent noted that the Police had a Regional Intelligence Unit, based at Durham, which shared information on a daily basis with the other 9 Regional Intelligence Units and the National Crime Agency (NCA). It was added that all input from the CVS would be welcomed in tackling OCGs, and that POCA monies had been used in several places, an example being the purchasing of football strips for 10 children’s football teams at Shotton Colliery, all displaying the sledgehammer branding to reinforce the message of tackling OCGs.

Members noted that the CAB and the relevant Officers at the Council were able to offer advice as regards alternatives to loan sharks, such as credit unions. The Detective Chief Superintendent explained that there were several meetings a year with Durham Constabulary and the Chief Executives of Housing Associations and in respect of neighbourhood and estate walkabouts a good starting point would be through the local Neighbourhood Inspector.

Resolved:

That the report and presentation be noted.

6 Minutes

The Minutes of the meeting held 25 February 2014 were agreed as a correct record and were signed by the Chairman.

The Overview and Scrutiny Officer, Jonathan Slee noted that a letter of thanks had been forwarded on behalf of the Committee to Mr John Hewitt, former Co-opted Member and Officer from CDDFRS.

7 Media Relations

The Overview and Scrutiny Officer referred Members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes). An article related to the work of Neighbourhood Wardens in tackling environmental offences, with another referring to arrests made in respect of OCGs and loan sharks as part of a national campaign. Members noted other articles relating to multi-agency work in tackling illegal activities including scrap metal collectors, with the final article referring to the ongoing investigation regarding a local Detention Centre.

Resolved:

That the presentation be noted.

8 Multi-Agency Problem Solving Groups Review

The Chairman introduced the Safer Communities Operations Manager, Neighbourhood Protection, Neighbourhood Services, Caroline Gardner who was in attendance on behalf of the Safer and Stronger Strategic Programme Manager, Jeanette Stephenson to speak to Members in relation to the Local Multi-Agency Problem Solving (LMAPS) and the Multi-Agency Intervention (MAI) process (for copy see file of minutes).

The Safer Communities Operations Manager explained that a review of the LMAPS process was requested by the SDP in 2012 and the subsequent results of the review were presented to the SDP mid-2013. It was added that a project team and task group were put in place and work had been ongoing since September 2013, with a new model produced, consultation carried out, and a pilot of the new process prior to roll out County wide.

The Committee were reminded of the current position as regards MAPS1, linked to Police data regarding a geographic area, noting that there were now 3 monthly meetings led by the Police, corresponding to the 3 Neighbourhood Policing areas, reduced from 11 separate monthly meetings previously. It was added that there was a focus on anti-social behaviour (ASB) and crime, in areas such as the former High Impact Localities (HILs), with time-limited action plans if required.

It was added that time-limited groups offered an opportunity for Member involvement, noting that there was work ongoing to ensure consistency in approach across the County.

Members were reminded that currently MAPS2 was based on formal monthly meetings, looking at individuals and families, actions plans being drawn up based upon enforcement and intervention. It was added that focus would be on ASB, robust escalation procedures, tackling high demand individuals.

The Committee heard that the refresh of the process was not due to any failing in the process, rather to reduce the resource burden from the current inflexible monthly meeting based structure and to ensure compliance with best practice in respect of data protection and information sharing. It was added that there was an aim to reduce the impact of “lower-level” repeat incidents, albeit accepting that these types of incidents caused a lot of nuisance within communities. The Safer Communities Operations Manager explained that the SDP looked for a new case management approach, locality based. It was noted that a centralised recording system would be used regarding cases, and the process would be linked to “Stronger Families” and Universal Assessment/Front Door approach. Councillors learned that the focus would be on early intervention and would cover repeat victims and perpetrators of crime, ASB, high volume domestic violence, vulnerable people and missing from homes issues. The Committee noted that a pilot of the new process was planned for the Peterlee area in May 2014, with an aim to roll out the new process to the wider County in the period August to September 2014.

The Safer Communities Operations Manager explained that Members were able to make referrals for relevant local cases, contact the Police to ensure local intelligence is submitted for consideration and, where appropriate, be a member of a “Team around the Locality” (TAL), time-limited groups looking at issues that involve those communities.

Councillors noted the process of escalation, referral, risk assessment and the process of allocation to a “lead professional” heading a “Team around the Adult” (TAA), similar to processes already in place in respect of children. It was added that in respect of cross issue intelligence, 5 key strands were looked at: ASB; Crime; missing from home; vulnerable adult forms; and domestic abuse incidents. Members noted that data was collected over a 6 month period and a report on this noted 56 cases with 5 or more incidents; 31 domestic abuse; 5 crime; 19 ASB; 15 mental health; 17 substance misuse.

The Chairman thanked the Safer Communities Operations Manager and asked Members for their questions.

The Committee asked questions relating to: the role of Members in the LMAPS process; terminology within the report relating to victims as a burden; hate crime not being set out explicitly as an area of focus; feedback to Members as regards progress with cases; information as regards the pilot of the new process being brought back to the Committee; clarity on HILs and “non-HILs” areas; and stay-safe activities.

The Safer Communities Operations Manager noted that in the past, the MAPS2 process would mean that 20-30 cases would be discussed at a meeting and therefore data protection issues would mean that it would be difficult in that forum to be able to discuss the relevant cases where Member involvement would be beneficial, the new process of referrals and TAL groups having been developed to help improve this.

Officers conceded the point as regards the terminology used, and added that hate crime was included within the overarching heading of crime. Chief Inspector C McGillivray noted that while hate crime was included within “crime”, it was noted that there was a need to ensure that the sensitivities around the issue were taken on board and the relevant groups engaged with, supported and encouraged to participate. The Safer Communities Operations Manager added that part of the review of the process was looking at hate crime referrals and getting nationally recognised risk assessment processes in place had been key, noting that the escalation process in place was very good.

The Head of Planning and Service Strategy, Children and Adults Services, Peter Appleton noted that there may be potential issues of data protection, though it may be possible to work with Members where appropriate. It was added that there could be links to AAPs where appropriate with the more formal route as set out, with Members’ involvement, being where individual cases could benefit.

The Safer Communities Operations Manager explained that the HILs project had now completed and therefore HILs had ceased, though the TAL model would pick up the work of the HILs and the stay safe activities had been proven as good interventions and providing local intelligence for further actions. Members were reminded that the pilot for the new process would be carried out in the east of the County and that further information on the progress of the pilot could be brought back to the Committee.

Resolved:

- (i) That the content of the report and presentation be noted.
- (ii) That further information is brought back to a future meeting of the Committee as regards progress in relation to the pilot of the new process.

9 Update on the Scrap Metal Dealers Act 2013

The Chairman introduced the Consumer Protection Manager, Neighbourhood Services, Owen Cleugh who was in attendance to give Members an update in relation to the Scrap Metal Dealers Act 2013 (for copy see file of minutes).

The Consumer Protection Manager noted that since October 2013, there had been 148 applications for Collector’s Licences or Site Licences, being 31 sites and 76 collectors, higher than the regional average. Members noted a map within the report showing the distribution of sites and collectors across the County, a small number of applications from outside of the County also set out within the report. Members noted that there had been a large volume of objections, mainly from Durham Constabulary, and that 1 collector’s licence had been refused. It was added that a key part to the success of the licensing regime would be effective education, enforcement and intelligence gathering and sharing. Councillors were reminded of the excellent working relationships between the Authority and Durham Constabulary, noting that the inspection process would now be programmed. Members learned that there was a hope that there would be an element of “self-policing”, those legitimate businesses that had applied for licences reporting on those operating outside of the system and media releases would give the public information on what to look for in terms of appropriate badging on vehicles.

The Chairman thanked the Consumer Protection Manager and asked Members for their questions.

The Committee asked questions relating to: the late start in processing licences; what mobile collectors needed to display on their vehicles and whether there was a requirement for an identification card or similar; frustration at late changes in legislation; and potential further training for Licensing Members.

The Consumer Protection Manager explained that the late start was due to awaiting objections prior to being able process the application and then to either grant a licence or send an application to Licensing Committee for consideration. It was added that mobile collectors did have to display a badge on the windscreen of their vehicle, though there was no obligation as regards individuals carrying identification. The Consumer Protection Manager reminded Members that any information as regards suspected metal theft or suspicious activities could be passed on to Durham Constabulary, or to the Consumer Protection Team. The Committee noted that new guidance issued by Government in March 2014 in respect of the Rehabilitation of Offenders Act 1974 had changed the scope for considering applications for Licences, and more guidance for Members will be brought forward when moving to a policy being adopted.

Resolved:

- (i) That the content of the report be noted.
- (ii) That a further update report is received by the Committee at a future meeting.

10 Draft Safe Durham Partnership Plan 2014/17

The Chairman thanked the Head of Planning and Service Strategy who was in attendance to give Members an update in relation to the Draft Safe Durham Partnership Plan 2014/17 (for copy see file of minutes).

The Head of Planning and Service Strategy reminded Members that at the last meeting of the Committee, Councillors had commented on the draft strategic objectives and outcomes and those comments had been incorporated into the draft plan as set out within the agenda pack. The Committee noted that significant edits to the draft had included strengthening in respect of: domestic abuse; domestic homicides; LMAPS; and OCGs. It was added that in future, AAPs could be used as a method of consultation and for communicating information. It was noted that the Plan was still in draft form and that Members still had the opportunity to comment further prior to the draft plan being considered by the SDP in May, then for formal adoption by Cabinet and Council in June and July respectively.

The Chairman thanked the Head of Planning and Service Strategy and asked Members for their questions.

Members asked questions in respect of: Transforming Rehabilitation; feedback as regards the draft SDP; the role of Members as “community leaders”; and the welcome inclusion of “reduce the impact of hate crime” within the Plan, though suggesting that increased numbers of incidents could be an increased number of reports, therefore details as regards convictions in this respect could be a useful measure.

The Head of Planning and Service Strategy noted that Transforming Rehabilitation was a complicated issue and that those involved were working with partners in relating to change management to minimise risks. It was noted that feedback on the draft SDP Plan could be given to the Head of Planning and Service Strategy or via the Overview and Scrutiny Officers, by 30 April 2014. The Head of Planning and Service Strategy noted the comments regarding the role of Councillors as “community leaders” and added that the issues raised as regards hate crime could be looked at further. Chief Inspector C McGillivray added that the data set relating to hate crime was being worked on as regards giving the information as suggested.

Resolved:

- (i) That the content of the report be noted.
- (ii) That a response to the consultation containing the views of Members be submitted by the Committee.

11 Quarter 3, 2013/14 Performance Management Report

The Chairman introduced the Strategic Manager Performance and Information Manager, Children and Adults Services, Keith Forster who was in attendance to speak to Members in relation to the Quarter 3 2013/14 Performance Management Report for the Altogether Safer theme (for copy see file of minutes).

The Strategic Manager Performance and Information Manager referred Members to the report and noted key performance achievements, including: reduction of detected crimes for offenders in the Integrated Offender Management (IOM) cohort (46% reduction); the number of first time entrants to the Youth Justice System being better than the national average; and a continued reduction of repeat presentations at the Multi-Agency Risk Assessment Conferences (MARAC) well below national and regional levels. Members noted that the Co-ordinated Action Against Domestic Abuse (CAADA) would be undertaking a self-assessment to explore the apparent lower level of referrals.

It was noted that the key performance issues included: a slight underperformance in respect of the number of people in drug treatment with the Community Drugs Services, noting that this issue had been highlighted at the Overview and Scrutiny Workshop looking at performance indicators; and an increase in the child Road Traffic Accident (RTA) figures.

The Committee learned that tracker indicators linked to the Altogether Safer theme highlighted an overall increase in crime for Quarter 3 though the level was still below the 2012 figures and that the recent serious crime investigations, linked to national investigations, would affect the statistics. The Strategic Manager Performance and Information Manager explained that figures for ASB had reduced, though for environmental ASB there had been an increase. The Committee noted the increase in the alcohol related violent crime, though it was added improved recording and the good summer weather had impacted upon those figures. Members learned that there had been a slight improvement in the figure as reported for offenders in Durham that reoffended, though as data lag of 18 months was an issue, there was work ongoing looking at a local measure to provide more up-to-date information.

The Chairman thanked the Strategic Manager Performance and Information Manager and asked Members for their questions.

Members asked questions in relation to: the effect of new light emitting diode (LED) street lighting on crime and ASB figures; the poor RTA figures and whether this warranted further investigation; how crime figures were recorded, noting any “taken into consideration” offences; and the issue of performance of Community Drug Services and whether this was an issue for the Chief Constable to discuss with Members.

Councillor J Armstrong noted that the new street lighting was in the process of being rolled out across the County and it would be an issue to look at in 6-8 months, noting that the new technology would deliver large carbon footprint and energy bill savings.

The Chairman noted that there was disappointment in the RTA figures, with the Committee having undertaken a review of Road Safety, and the topic could perhaps be revisited within the Committee’s work programme.

Chief Inspector C McGillivray explained that crime statistics “taken into consideration” offences would be create “new offences” if they were not previously detected crime, though what percentage those offences were of the overall total was not clear. Members were reminded of the successes in tackling crimes that were associated with increasing austerity, hate crime and in relation to ongoing national investigations.

The Chairman and Councillor J Armstrong both noted that it may be appropriate to have a report on the position of the Chief Constable and Police and Crime Commissioner in relation to the subject of substance misuse, with an invitation for them to attend a future meeting of the Committee.

Resolved:

That the report be noted.

12 Council Plan 2014-2017 - Refresh of the Work Programme

The Chairman introduced the Corporate Improvement Manager, Assistant Chief Executive’s, Tom Gorman to speak to Members in relation to the Council Plan 2014-2017 - Refresh of the Work Programme for the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes).

The Corporate Improvement Manager explained that the report was the first stage in the usual annual process of setting the work programme for the Committee, in the context of the “Altogether Safer” priority theme as set out in the Council Plan 2014-2017. Members were reminded that the next meeting of the Committee would consider a draft work programme and project plan, based upon the comments from Members brought forward at the meeting today. Councillors were informed that the meeting of Council, 2 April 2014 had considered and approved the refresh of the Sustainable Community Strategy and Council Plan with the “Altogether Safer” section attached at Appendix 2 to the report in the agenda pack.

The Committee noted that the work undertaken by the Committee over the last year was set out within the report and it was for Members to suggest topics for further investigation, taking on board issues raised from performance reporting, upcoming legislation and issues discussed at the Committee.

The Corporate Improvement Manager explained that there was potential for cross-cutting issues to generate joint activities and there were several potential issues for the Committee to consider, including: illegal waste carriers, linking to OCGs as discussed previous in the agenda; ASB and Environmental Crime, as picked up within the performance report; illegal money lending; and the impact of substance misuse treatment centres on re-offending rates.

The Chairman thanked the Corporate Improvement Manager asked Members for their questions.

Councillor P Conway noted the issue of a strategic approach to tackling drugs was worth consideration by the Committee. The Chairman noted that the issue of substance misuse linked to re-offending could be a topic to be revisited, and the Head of Planning and Service Strategy added that the overarching topic of drugs was cross-cutting issue not just linked to crime, also to health, as considered by both the Adults, Wellbeing and Health Overview and Scrutiny Committee and the Health and Wellbeing Board.

The Chairman noted that the scope of the overarching topic of drugs was considerable, and that in terms of the work programme for the Committee, a focus on the issue of substance misuse treatment centres linked to re-offending would be a sensible approach. Councillor P Conway noted that the strategic approach to tackling the issue of drugs was an important one and should be addressed at whichever relevant Committee or forum. Councillor J Armstrong noted that the Chief Constable and the Police and Crime Commissioner would be involved in looking at the strategic level, linking to other partners in respect of resources and the health and treatment aspects.

The Vice-Chairman, Councillor T Nearney noted that Members of the Committee had identified issues as being: the performance of Community Drugs Service; OCGs; and the new LMAPS approach.

The Chairman asked Members as regards their choice for a main topic for the work programme for the Committee, Members unanimously chose the topic of the Impact of Re-offending Rates from Substance Misuse Centres.

Resolved:

- (i) That the content of the report be noted.
- (ii) That the Committee receive a further report detailing the Committee's work programme for 2014-2015.
- (iii) That the Committee agree to undertake a review looking at the impact of reducing re-offending rates from substance misuse centres.

13 Overview and Scrutiny Review - Neighbourhood Wardens

The Overview and Scrutiny Officer referred Members to the draft Report of the Working Group as set out within the agenda papers, incorporating the comments made subsequent to the last meeting of the Group held in February. It was noted that subject to Members' approval, the report would be submitted for consideration by Cabinet at their meeting in April.

Resolved:

That the report be submitted to Cabinet for consideration.

14 Police and Crime Panel

The Overview and Scrutiny Officer referred Members to the update report as contained within the agenda pack and the Chairman asked if there were any questions. There were no questions raised.

Resolved:

That the report be noted.

15 Safe Durham Partnership Update

The Chairman thanked the Head of Planning and Service Strategy who was in attendance to give Members a verbal update in relation to the Safe Durham Partnership.

The Head of Planning and Service Strategy noted that the timing of the meeting of the SDP Board was such that it was not possible to produce a formal report relating to the information discussed in time to be included within the agenda papers.

Councillors noted that issues discussed at the meeting included: strengthening the response to domestic abuse; support for LMAPS; the draft SDP Plan; performance indicators; Transforming Rehabilitation; the governance of the SDP Board; and Restorative Approaches.

Resolved:

That the update be noted.

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Safer and Stronger Communities Overview and Scrutiny Committee

20 June 2014



Drug Treatment Centres

Joint Report of Lorraine O'Donnell, Assistant Chief Executive and Anna Lynch, Director of Public Health

Purpose of the Report

1. The purpose of this report is to provide further detail for consideration by Members of the Committee in undertaking review activity in relation to the impact of drug treatment centres on re-offending and provide supporting information on a current review of substance misuse services within the County and the development of a Countywide Strategy.

Background

2. At its meeting on 3 April 2014, Members of the Committee agreed to undertake a review looking at the impact on reducing crime for people who have completed or entered drug treatment or recovery services within the County. It is to emphasize that whilst there is a link between drug addiction and offending, it is acknowledged that not everyone in treatment has committed a drug related offence.
3. The aim of a review would be to gather a range of evidence in order to present a report to Cabinet to establish the pattern of re-offending in offences by people who have completed or entered drug treatment or recovery services. Following the Committee's meeting discussions have taken place to outline a scope for the review with Officers from Public Health who advised that the Committee may wish to consider further information prior to undertaken review activity.

Current Position

4. At present, Community Drug and Alcohol Treatment Services are delivered as separate services, in a number of locations across the county by a range of service providers. The Government's strategy is for these services to be integrated and have a focus on recovery. Within this context, the Council is currently reviewing its provision of this service which is scheduled to be completed by July, with the aim of a procurement exercise being undertaken during 2014 for an integrated service to be commissioned from January 2015.

5. It is to be acknowledged, with a review and procurement exercise to be carried out for an integrated service, undertaking a review on the impact of re-offending following drug treatment services may be timely at present and when the new service is in place. The service welcomes the interest from the Committee on this topic and will provide a presentation to appraise Members of the service review, the emerging County Durham Drugs Strategy and the current position with drug treatment centres and impact on re-offending.
6. In addition and subject to agreement by Members, the Service will be able to provide findings and recommendations from its review in September. The input of Members will be useful in terms of the review of drug treatment services and offending/re-offending patterns. However Members need to be aware that a procurement process will be undertaken during 2014 with a new service commissioned with effect from January 2015 and that the review should be carried out without compromising the procurement process in terms of existing or prospective providers.
7. It is therefore recommended that input from Members is provided before the procurement process takes place, after contracts have been awarded and following the introduction of an integrated service.

Recommendation

The Committee are asked to:

- (i) Note information contained within the report and presentation
- (ii) Establish a review group to carry out further work with officers on a staged basis to consider the review of existing services, new contractual arrangements after the award of the contract and initial implementation of the new service with effect from January 2015.

Contact:	Tom Gorman, Corporate Improvement Manager
Tel:	03000 268 027 E-mail: tom.gorman@durham.gov.uk
Contact:	Jonathan Slee, Overview and Scrutiny Officer
Tel:	03000 268 148 E-mail: jonathan.slee@durham.gov.uk
Contact:	Mark Harrison, Commissioning Manager
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Appendix 1: Implications

Finance – None

Staffing – None

Risk – None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation – None

Crime and Disorder – as referenced within the report relating to reducing re-offending through drug and alcohol treatment.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

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**Safer and Stronger Communities
Overview and Scrutiny Committee**

20 June 2014



**Quarter 4 2013/14
Performance Management Report**

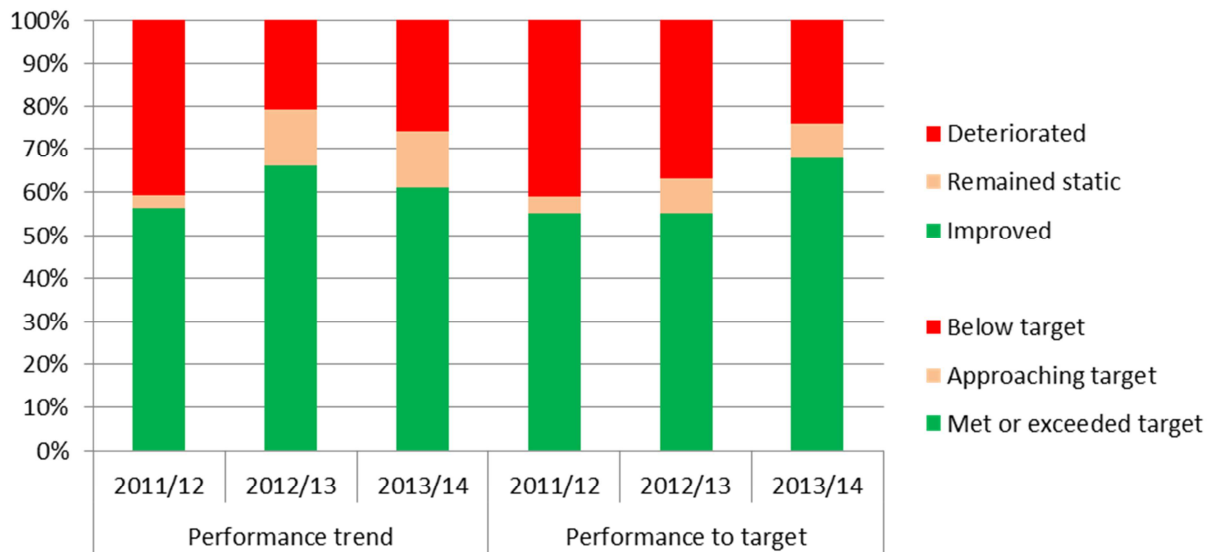
**Report of Corporate Management Team
Lorraine O'Donnell, Assistant Chief Executive
Councillor Simon Henig, Leader**

Purpose of the Report

1. To present progress against the council's corporate basket of performance indicators (PIs) for the Altogether Safer theme and report other significant performance issues for the 2013/14 financial year.

Overall Council Performance

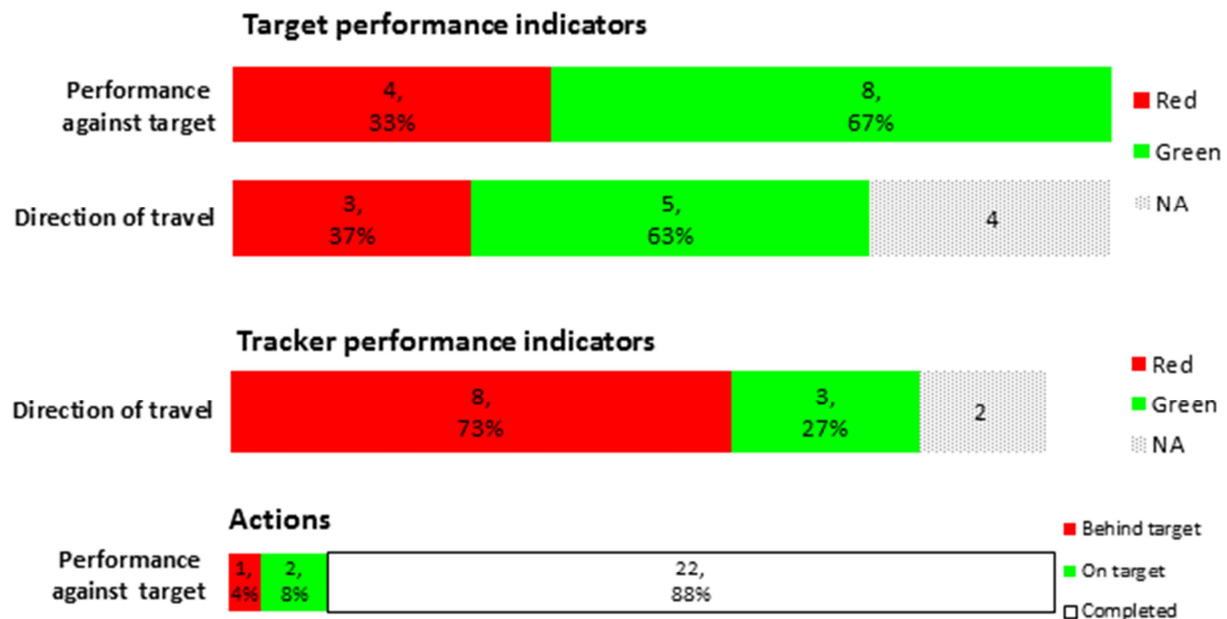
2. Since 2010, the council has been required to make significant financial savings following reductions in government grants. We have delivered just under £114million savings to date and have plans in place to make a further £23million of reductions in 2014/15.
3. At the same time, the council has also had to cope with a very changing environment over this period and manage the introduction of new legislation which has fundamentally changed the shape of public services in areas like health, policing and crime and welfare reform.
4. Demand has increased over the previous year for key services such as children in need referrals and residents using our customer access points in addition to an increase in people being rehoused through the Durham Key Options scheme.
5. It is critical that against this backdrop of reducing resources, increasing demand and level of change that we continue to actively manage performance and ensure that the difficult decisions we have had to make do not have a detrimental effect on the services that we provide and that we are focusing on what matters.
6. The following chart shows that we have improved or maintained performance in 74% of our key performance indicators over the last year. It is this strong focus on service performance that was a key factor that the judges highlighted when they awarded Durham County Council as LGC Council of the Year 2014.



Altogether Theme Performance

7. This is the end of year corporate performance report for the Altogether Safer theme for 2013/14. The report contains information on key performance indicators, risks and Council Plan progress.
8. The report sets out an overview of performance and progress by Altogether priority theme. Key performance indicator progress is reported against two indicator types which comprise of:
 - a. Key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners; and
 - b. Key tracker indicators – performance will be tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence.
9. A summary of key performance indicators is provided at Appendix 3. More detailed performance information and Altogether theme analyses are available on request from performance@durham.gov.uk.
10. Work has been carried out by officers and members on developing the proposed indicator set and targets for 2014/15 (see Appendix 4) to ensure that our performance management efforts continue to stay focused on the right areas.

Altogether Safer: Overview



Council Performance

11. Key achievements this quarter include:

- a. Between April 2013 and March 2014, 8.9% (25 of 282) of victims of domestic violence who presented at the Durham Multi Agency Risk Assessment Conference (MARAC) were repeat referrals. Latest research from Coordinated Action Against Domestic Abuse identifies the England average repeat rate of 24%, and the North East rate of 28% (January to December 2013).
- b. Between April 2013 and February 2014, 93% (882 of 948) of adult social care users who responded to the local survey programme reported that the care and support services they received helped them to feel safe and secure. This exceeds the 2013/14 target of 75% and national (78.1%) and regional (80.1%) averages.
- c. The total number of offences committed in 2012/13 by the 238 offenders in the Integrated Offender Management (IOM) cohort was 1,173. In 2013/14 the full year figure is 416 offences which gives a 65% reduction on the 2012/13 final figure. This exceeds the 2013/14 target of a 40% reduction and 2012/13 equivalent period performance of a 58% reduction.
- d. The number of people in alcohol treatment with the Community Alcohol Service (CAS) between January and December 2013 was 1,533, with 552 successfully completing treatment. This equates to a 36% successful completion rate, which has achieved the target of 36% and is consistent with national performance.

- e. The 2013/14 counter terrorism self-assessment achieved a Level 4 rating (out of 5), which is an improvement from Level 3 in 2012/13. The self-assessment has been identified as best practice by the North East Counter Terrorist Unit.
- f. Provisional data for April 2013 to March 2014 indicates that there were 210 first time entrants (FTEs) to the Youth Justice System. This performance has achieved the 2013/14 target of 340 FTEs and is an improvement from the 2012/13 final FTEs figure of 251

12. The key performance improvement issues for this theme are:

- a. The number of people in drug treatment with the Community Drugs Service (CDS) for opiate use between July 2012 and June 2013 was 1,433, with 103 successfully completing treatment, i.e. they did not re-present to the CDS between July and December 2013. This equates to a 7.2% successful completion rate, which is below the annual target of 11%, and slightly below national performance of 8%. The successful completion rate for those in drug treatment for non-opiate use was 36.9% (166 of 450). This is below the annual target of 48%, and below the national performance of 40%. Three performance clinics were held in December 2013 to address key areas of underperformance, including successful completions. An action plan is in place and has been signed off by the Provider Partnership Board. Actions will be performance managed via the same group.
- b. The number of people killed or seriously injured in road traffic accidents between January and December 2013 was 201 which missed the target of 167 and is worse than same point in 2012/13 (196). Of the 201 incidents, 22 were fatalities. The number of children killed or seriously injured was 24 which missed the target of 16 and is worse than same point in 2012/13 (19). None of the incidents were fatal. Of the 24 child casualties, 19 were pedestrians and 5 cyclists with 10 of the 24 aged between 11 to 16 years.
- c. The Council Plan action which has not achieved target in this theme is to identify trends and install appropriate engineering solutions to reduce road casualties and implement a programme of engineering improvements by March 2014. This has been delayed until May 2014.

13. Tracker indicators for this priority theme (see Appendix 3, table 2) show:

- a. During April 2013 to March 2014 there were 24,234 incidents of anti-social behaviour (ASB) reported to Durham Constabulary. This equates to a 4.9% decrease (1,262 incidents) from the 2012/13 revised figure of 25,496. Decreases in the number of police reported incidents have been observed across both the personal (-6%) and nuisance (-5.5%) ASB categories when compared with 2012/13. There is a marginal increase in the number of reported incidents of environmental ASB (+0.7%). Durham County Council, in partnership with Durham Constabulary and the Environment Agency, ran a campaign in December 2013 targeting people who dump waste illegally.

- b. In the period April 2013 to March 2014 there were 25,210 crimes, equating to a rate of 49.1 per 1,000 population. This is an increase from 22,987 crimes in 2012/13 and equates to a 9.7% rise in overall crime. Analysis has highlighted that this rise is primarily due to increases in specific offence categories; theft, violence against the person, sexual offences, criminal damage and arson. Whilst the trend is cause for concern, crime levels are below 2011/12 rates and the County Durham Community Safety Partnership (CSP) area continues to see one of the lowest levels of crime per 1,000 population and has a significantly lower rate than its most similar CSP average of 62 per 1,000 population (rolling year to February 2014). A significant element of the increase was to a rise in reported historic physical and sexual offences linked to the Savile enquiry.
- c. Between April 2013 and March 2014 there were 22,401 victim based crimes, which is a 10.7% increase (2,172 more victims of crime) when comparing to revised figures for the same period in 2012/13 (20,229). Despite this increase, the rate of victim based crimes per 1,000 population in the Durham Community Safety Partnership (CSP) area (43.1) continues to be significantly lower than its most similar CSP average of 55.5 per 1,000 (rolling year to February 2014).
- d. Between April 2013 and March 2014 there were 3,701 incidents of alcohol related anti-social behaviour (ASB). This equates to 15% of total ASB reported to the Police, a one percentage point increase on 2012/13. Between April 2013 and March 2014 there were 4,681 violent crimes reported to the Police, of these 34.8% were recorded as alcohol related (1,629). This is a 2.8 percentage point increase on 2012/13. Actions are being taken by Durham Constabulary and the 4Real Service which include:
- Reducing alcohol related ASB and criminal damage through increased use of the Alcohol Seizure Policy and increased referrals to the 4Real service.
 - Alcohol harm education is delivered jointly with 4Real in schools and colleges and addresses ASB and criminal damage.
 - A training package is being developed by 4Real that will provide an opportunity for Neighbourhood Teams to receive training.
- e. In the period April 2013 to March 2014, there were 11,745 stealing offences. This is an increase of 7.4% (810 offences) when comparing to 2012/13. Increases have been observed across most theft categories, except dwelling burglary which have decreased. Durham Constabulary has introduced a number of initiatives in response to the increases in crime, including Operation Relentless, with the aim of reducing volume crime (including burglary and shoplifting). Operation Spoke is a Durham Constabulary led operation with other partners to significantly reduce cycle crime by uniquely marking and registering cycles. Durham Constabulary has also had a major success with reducing metal theft.

- f. The number of hate incidents reported to Durham Constabulary in 2013/14 was 282, this is an increase of 27% from 2012/13 (222 incidents). The Safe Durham Partnership has in place a hate crime action plan, which contains a number of objectives to target this issue.
- g. The Police Crime Survey (force level so includes Darlington) shows that between January and December 2013 the percentage of people that agree with the statement that the police and local authority are dealing with ASB and crime was 57.3%, which is a decrease from 59% in the corresponding period of the previous year.

14. There are no key risks in delivering the objectives of this theme.

Recommendations and Reasons

- 15. That the Altogether Safer and Stronger Communities Overview and Scrutiny Committee receive the report and consider any performance issues arising there from.

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Appendix 1: Implications

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Staffing

Performance against a number of relevant corporate health PIs has been included to monitor staffing levels and absence rates.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

Equality and Diversity/Public Sector Equality Duty

Corporate health PIs and key actions relating to equality and diversity issues are monitored as part of the performance monitoring process.

Accommodation

Not applicable

Crime and Disorder

A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Human Rights

Not applicable

Consultation

Not applicable

Procurement

Not applicable

Disability Issues

Corporate health PIs and key actions relating to accessibility issues and employees with a disability are monitored as part of the performance monitoring process.

Legal Implications

Not applicable

Appendix 2: Key to symbols used within the report

Where icons appear in this report, they have been applied to the most recently available information.

Performance Indicators:

Direction of travel

Performance against target

Latest reported data have improved from comparable period

GREEN

Performance better than target

Latest reported data remain in line with comparable period

AMBER

Getting there - performance approaching target (within 2%)

Latest reported data have deteriorated from comparable period

RED

Performance >2% behind target

Actions:

WHITE

Complete (Action achieved by deadline/achieved ahead of deadline)

GREEN

Action on track to be achieved by the deadline

RED

Action not achieved by the deadline/unlikely to be achieved by the deadline

Benchmarking:

GREEN

Performance better than other authorities based on latest benchmarking information available

AMBER

Performance in line with other authorities based on latest benchmarking information available

RED

Performance worse than other authorities based on latest benchmarking information available

Appendix 3: Summary of Key Performance Indicators

Table 1: Key Target Indicators

Ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Safer										
49	Repeat incidents of domestic abuse (referrals to Multi-Agency Risk Assessment Conferences (MARAC))	8.9	Apr 2013 - Mar 2014	25.0	GREEN	12.6	GREEN	24.0 GREEN	28* GREEN	Jan - Dec 2013
50	Percentage of adult safeguarding investigations completed within 28 days	77.9	Apr 2013 - Mar 2014	75.0	GREEN	81.6	RED			
51	Proportion of people who use adult social care services who say that those services have made them feel safe and secure	93	Apr 2013 - Feb 2014	75.0	GREEN	New indicator	NA	78.1 GREEN	80.1* GREEN	2012/13
52	Percentage reduction in detected crimes for offenders in the Integrated Offender Management (IOM) cohort	65	Jan - Mar 2014	40	GREEN	58	GREEN			
53	First time entrants to the Youth Justice System aged 10 - 17 (per 100,000 population of 10-17 year olds) (Also in Altogether better for Children & Young People)	461	Apr 2013 - Mar 2014	729	GREEN	538	GREEN			
54	Percentage of exits from alcohol treatment (Community Alcohol Service) that are planned discharges (Also in Altogether Healthier) <i>This indicator is no longer reported, please see indicator</i>	73	Apr 2012 - Mar 2013	64	GREEN	64	GREEN	68 GREEN		Apr 2012 - Mar 2013

Ref	Description	Latest data	Period covered	Period target	Current performance to target	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
	<i>below.</i>									
55	Percentage of successful completions of those in alcohol treatment (Also in Altogether Healthier)	36	Jan - Dec 2013	36	GREEN	New indicator	NA	36 AMBER		Oct 2012 - Sep 2013
56	Percentage of successful completions of those in drug treatment - opiates (Also in Altogether Healthier)	7	Jul 2012 - Jun 2013	11	RED	New indicator	NA	8 RED		2012/13
57	Percentage of successful completions of those in drug treatment - non-opiates (Also in Altogether Healthier)	36.9	Jul 2012 - Jun 2013	48	RED	New indicator	NA	40 RED		2012/13
58	Building resilience to terrorism (self assessment)	4	Apr 2013 - Mar 2014	3	GREEN	3	GREEN	2.34 GREEN	2.88** GREEN	2009/10
59	Number of people killed or seriously injured in road traffic accidents	201	Jan - Dec 2013	187	RED	196	RED			
	Number of fatalities	22				29				
	Number of seriously injured	179				167				
60	Number of children killed or seriously injured in road traffic accidents	24	Jan - Dec 2013	16	RED	19	RED			
	Number of fatalities	0				1				
	Number of seriously injured	24				18				

Table 2: Key Tracker Indicators

Ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
Altogether Safer										
148	Recorded level of victim based crimes	22,401	Apr 2013 - Mar 2014	16,666	Not comparable [1]	20,270	RED			
149	Perceptions that the police and local council are dealing with concerns of anti social behaviour and crime	57.3	Jan - Dec 2013	58.3	RED	59.0	RED		55.3** GREEN	Apr 2012 - Mar 2013
150	Overall crime rate (per 1,000 population)	49.1	Apr 2013 - Mar 2014	36.6	Not comparable [1]	44.9	RED	71 GREEN		Apr 2011 - Mar 2012
151	Perceptions of anti-social behaviour	30.5	Aug 2013 - Mar 2014	35.3	Not comparable [2]	37.7	Not comparable [2]			
152	Number of serious or major crimes	840	Apr 2013 - Mar 2014	557	Not comparable [1]	461	RED			
153	Number of police reported incidents of anti-social behaviour	24,234	Apr 2013 - Mar 2014	19,011	Not comparable [1]	25,496	GREEN			
154	Number of reported crimes categorised as stealing	11,745	Apr 2014 - Mar 2014	8,905	Not comparable [1]	10,935	RED			
155	Number of adult safeguarding referrals fully or partially substantiated	221	Apr 2013 - Mar 2014	161	RED	New indicator	NA			

Ref	Description	Latest data	Period covered	Previous period data	Performance compared to previous period	Data 12 months earlier	Performance compared to 12 months earlier	National figure	*North East figure **Nearest statistical neighbour figure	Period covered
156	Proportion of offenders who re-offend in a 12-month period	29.2	Jan - Dec 2011	29.7	GREEN	29.3	GREEN	26.8 RED		Jan - Dec 2011
157	Percentage of alcohol related anti-social behaviour incidents	15	Apr 2013 - Mar 2014	16	GREEN	13.7	RED			
158	Percentage of alcohol related violent crime	34.8	Apr 2013 - Mar 2014	34.4	RED	32	RED			
159	Percentage of families where a successful intervention for crime/anti-social behaviour is achieved	50.1	Apr 2012 - Jan 2014	33.6	GREEN	New indicator	NA			
160	Suicide rate per 100,000 population (Also in Altogether Healthier)	11.3	2010/12	12	GREEN	12	GREEN	8.5 RED	9.8* RED	2010/12
161	Number of hate incidents	282	Apr 2013 - Mar 2014	224	Not comparable [1]	222	RED			

[\[1\] This data is cumulative year on year](#)

[\[2\] Due to changes in the local police confidence survey the data is not comparable](#)

Appendix 4: 2014/15 Corporate Indicator set

Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2013/14 Target	Proposed targets			National Comparison
						2012/13	2013/14 Q3		2014/15	2015/16	2016/17	
Altogether Safer												
Tracker	CAS AS11	Perceptions that the police and local council are dealing with concerns of anti-social behaviour and crime	CAS	Quarterly		59.5%	58.3%					56.7% (Most Similar Group)
Tracker	CAS AS12	Overall crime rate (per 1,000 population)	CAS	Quarterly	Y	44.9	36.9 (Apr-Dec 2013)					31.3
Tracker	CAS AS13	Perceptions of anti-social behaviour	CAS	Quarterly		N/A	35.3% (Aug-Nov 2013)					
Tracker	CAS AS14	Number of serious or major crimes	CAS	Quarterly		458	557 (Apr-Dec 2013)					
Tracker	CAS AS24	Rate of theft offences (per 1,000 population)	CAS	Quarterly	Y	21.7	11.3 (Apr-Sep 2013)					16.2 (Most similar group, Apr - Sep 2013)
Tracker	CAS AS25	Rate of Robberies (per 1,000 population)	CAS	Quarterly		0.16 per 1000 pop	0.06 per 1000 (Apr-Sep 2013)					0.18 (Most Similar Group, Apr-Sep 2013)
Target	CAS AS3	Proportion of people who use services who say that those services have made them feel safe and secure	CAS	Quarterly		81.7% (National Survey)	91.3% (Local Survey)	75%	85%	85%	85%	78.1% (2012/13)
Target	CAS AS9	Building resilience to terrorism (self assessment)	CAS	Annual		Level 3	Reported Q4	Level 3	Level 4	Level 4	Level 4	

Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2013/14 Target	Proposed targets			National Comparison
						2012/13	2013/14 Q3		2014/15	2015/16	2016/17	
Tracker	CAS AS15	Number of police reported incidents of anti-social behaviour	CAS	Quarterly		25,474	19,011 (Apr - Dec 2013)					
Target	CAS AS1	Repeat incidents of domestic violence (referrals to Multi-Agency Risk Assessment Conferences [MARAC])	CAS	Quarterly	Y	12.60%	8.2% (Apr-Dec 2013)	Less than 25%	Less than 25%	Less than 25%	Less than 25%	24.4% (Oct 12 - Sep 13)
Tracker	CAS AS10	Recorded level of victim based crimes	CAS	Quarterly		20,270	16,666 (32.5 per 1,000) (Apr-Dec 2013)					27.8 (per 1,000)
Tracker	CAS AS17	Number of adult safeguarding referrals fully or partially substantiated	CAS	Quarterly		N/A	161 (Apr-Dec 2013)					
Tracker	CAS AS22	Number of hate incidents	CAS	Quarterly		222	224 (Apr-Dec 2013)					
Tracker	CAS AS26	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population (Also in Altogether Healthier)	CAS	Annual	Y	11.5 (2009/11)	Reported Q4					7.9 (2009/11)
Tracker	REDPI44	Number of people killed or seriously injured in road traffic accidents	RED	Quarterly		196	140					
Tracker	REDPI45	Number of children killed or seriously injured in road traffic accidents	RED	Quarterly		19	19					
Tracker	CAS AS18	Proportion of offenders who re-offend in a 12-month period	CAS	Annual		29.4% (2010/11)	29.2% (Jan-Dec 2011)					26.9% (Oct10-Sept11)

Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2013/14 Target	Proposed targets			National Comparison
						2012/13	2013/14 Q3		2014/15	2015/16	2016/17	
Target	CAS AS4	Percentage change in detected crimes for offenders in the Integrated Offender Management (IOM) cohort	CAS	Quarterly		58% reduction	46% reduction (Oct-Dec 2013)	40%	40%	40%	40%	
Target	CAS AS5	First time entrants to the Youth Justice System aged 10 - 17 (per 100,000 population of 10-17 year olds) (Also in Altogether Better for Children and Young People)	CAS	Quarterly	Y	538 (251 FTE's)	347 (158 FTE's) (Apr-Dec 2013)	729 (340 FTE's)	681 (310 FTEs)	681 (310 FTEs)	681 (310 FTEs)	514 (2012/13 [PNC Data])
Tracker	CAS AS19	Percentage of alcohol related ASB incidents	CAS	Quarterly		14%	16% (Apr-Dec 2013)					
Tracker	CAS AS20	Percentage of alcohol related violent crime	CAS	Quarterly		32%	34% (Apr-Dec 2013)					
Target	CAS AS23	Percentage of successful completions of those in alcohol treatment (Also in Altogether Healthier)	CAS	Quarterly		42% (Oct 11 - Sept 12)	36.3% (Oct 12- Sep 13)	36%	36.6%	Not set	Not set	36%
Target	CAS AS7	Percentage of successful completions of those in drug treatment - opiates (Also in Altogether Healthier)	CAS	Quarterly		8% (Oct 11- Sep 12)	7.4% (Apr12- Mar13)	11%	7.9%	Not set	Not set	8% (Apr12- Mar13)
Target	CAS AS8	Percentage of successful completions of those in drug treatment - non opiates (Also in Altogether Healthier)	CAS	Quarterly		33% (Oct 11 - Sep 12)	35.3% (Apr 12 - Mar 13)	48%	40.4%	Not set	Not set	40% (Apr 12- Mar13)

Indicator type	PI Ref	Performance Indicator Definition	Service Grouping	Frequency	Welfare Reform	Performance		2013/14 Target	Proposed targets			National Comparison
						2012/13	2013/14 Q3		2014/15	2015/16	2016/17	
Tracker	CAS AS21	Percentage of families where a successful intervention for crime/anti-social behaviour is achieved	CAS	Quarterly		New indicator	33.6% (Apr 12 - Oct 13)					

**Safer and Stronger Communities
Overview and Scrutiny Committee**

20 June 2014



**Council Plan 2014-2017- Refresh
of the Work Programme**

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide for Members consideration an updated work programme for the Safer and Stronger Communities Overview and Scrutiny Committee for 2014 - 15.

Background

2. At its meeting on 3 April 2014, the Committee considered the actions identified within the Council Plan 2014 – 2017 for the Altogether Safer priority theme and agreed to refresh its work programme to include a number of these actions. In addition topics have also been identified that are inline the Council Plan, Cabinet's Forward Plan of decisions, Sustainable Community Strategy, Safe Durham Partnership Plan and strategies, performance and changes in Government legislation, namely Police Reform and Social Responsibility Act.

Detail

3. In accordance with this decision, a work programme for 2014 – 2015 has been prepared and attached in Appendix 2. It is to note that the work programme is to be flexible to enable additional items to be accommodated throughout the year.
4. Members also requested to undertake review activity in relation to the impact of substance misuse centres and re-offending. Following consideration of the presentation and report on Drug Treatment Centres Members may wish to consider an alternative topic for review.

Recommendation

5. Members of the Committee are asked to agree its work programme in Appendix 2 and if required, suggest topics for scrutiny investigation.

Background Papers

'Council Plan 2014-2017- Refresh of the Work Programme' – Safer and Stronger Communities Overview and Scrutiny Committee Meeting held on 3 April 2014

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Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – The Committee’s Work Programme is to provide challenge and contribute to the Altogether Safer element of the Council Plan 2014 -2017.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

OVERVIEW AND SCRUTINY WORK PROGRAMME 2014 - 2015

<p>OVERVIEW AND SCRUTINY WORK PROGRAMME 2014 - 2015</p> <p>Safer and Stronger Communities OSC</p> <p>Lead Officer: Tom Gorman</p> <p>Overview and Scrutiny Officer: Jonathan Slee</p> <p>IPG contact: Peter Appleton</p>	<p>Note:</p> <p>O/S Review - A systematic 6 monthly review of progress against recommendations/Action Plan</p> <p>Scrutiny/Working Group – In depth Review</p> <p>Overview/progress – information on an issue; opportunity to comment, shape, influence, progress with a scrutiny review</p> <p>Performance – ongoing monitoring (quarterly) performance reports/budgets</p>
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	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
O/S Review						
Road Safety for Children & Young People	2013	September 2013		Brian Buckley Graeme Greig	To follow up recommendations following the Committee's review.	
Neighbourhood Wardens	2014	September 2014		Ian Hoult	To follow up recommendations following the Committee's review.	
Scrutiny/Working Group						
Future review group topic to be identified and agreed at June OSC meeting	2014					

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
Overview/Progress						
Safe Durham Partnership Strategic Assessment & Partnership Plan		June 2013	Ongoing	Peter Appleton	To receive and comment on the SDP Strategic Assessment and Partnership Plan	<i>Key strategic document, Committee provided commented throughout development of the Safe Durham Partnership plan.</i>
Review of Drug Treatment Services and impact on re-offending		June 2014	Ongoing	Mark Harrison Lynne Wilson	To consider information as part of review activity looking at the impact of treatment and its impact on re-offending	<i>Identified following consideration of work programme at the April 2014 OSC meeting.</i>
Road Casualty Reduction Forum		September 2014		Dave Wafer	To receive information providing an overview of work undertaken and campaign for 2014/15	<i>Identified within the Safe Durham Partnership plan and linked to outcomes of the Committee's review of Road Safety Children and Young People</i>
Responsibilities and powers to address car parking within communities		September 2014		Dave Wafer/Durham Constabulary	To raise awareness of responsibilities to address car parking issues within communities.	<i>Identified from previous review of Neighbourhood Wardens</i>
ASB, Crime and Policing Act 2014		October 2014		Caroline Duckworth/ASB Thematic Lead	To receive information providing an overview of the Act identifying how this is to be implemented for the Council.	
Community Safety Confidence Plans		October 2014		Caroline Duckworth/ASB Thematic Lead	To receive a report on the introduction of community safety confidence plans	Identified within the Altogether Safer element of the Council Plan

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
Reducing Re-offending strategy		TBC		Re-offending lead	To receive a report on a refresh of the reducing re-offending strategy and activity of the thematic group.	
Domestic Abuse Delivery Plan 2014-17		January 2015		Peter Appleton	Report providing update on actions within the Plan	
Multi-Agency Partnerships		January 2015		Peter Appleton	To receive a progress report on implementation of the revised MAPs process	<i>Committee received presentation and provided commented following its meeting in April 2013</i>
County Durham Alcohol Harm Reduction Strategy		February 2015		Public Health	Progress report on delivery of the Alcohol Harm Reduction Strategy	
Consumer Protection – enforcement activity		February 2015		Owen Cleugh	Progress report on intelligence led enforcement activity in relation to reduce door step crime, rogue traders and supply of illicit, counterfeit and age restricted products	
County Durham & Darlington Fire Service – Integrated Risk Management Plan (IRMP)		September 2014		Stuart Errington	Provide comment to the Fire Service’s IRMP consultation.	

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
Performance						
Performance 2013/14 Quarter 4		June 2014		Peter Appleton	Members are to consider quarterly reports detailing performance against indicators within the Council's Altogether Safer theme. Members may wish to comment both on areas of good performance and areas that are below target.	The report is to also provide an opportunity to identify topics within the Committee's work programme and have been key factors to undertake review activity.
Performance 2014/15 Quarter 1		September 2014				
Quarter 2		January 2015				
Quarter 3		April 15				
Quarter 4		TBC				

**Safer and Stronger Communities
Overview and Scrutiny Committee**

20 June 2014

Police and Crime Panel



Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

1. To provide Members of the Safer and Stronger Communities Overview and Scrutiny Committee with progress of the Police and Crime Panel (PCP) for the Durham Constabulary Force area.

Background

2. This report builds upon information previously presented to the Committee and the aim of this report is to provide an update to Members in relation to the Panel's Membership and Chief of Staff Confirmation hearing held on the 22 April 2014.

Detail

3. ***PCP Meeting 22 April 2014***
The purpose of this meeting was in accordance with the Police, Reform and Social Responsibility Act 2011 to hold a confirmation hearing for the Commissioner's proposed candidate, Mr Alan Reiss for the role of his Chief of Staff.
4. Following responses to detailed questions by the Panel to the Commissioner and Mr Reiss, the panel was reassured that:
 - A thorough recruitment and selection process had been undertaken to assess the professional expertise of candidates;
 - The role of Chief Officer will add value to the strategic leadership of your office, delivery of policies and priorities and engagement with all key stakeholders;
 - With regard to professional competence and personal independence, Mr Reiss demonstrated an excellent understanding and experience of policy development, financial management, leadership, political integrity and working with partnerships and agencies.
5. On the basis of information provided within the Commissioner's report and responses to Members questions, the Panel was able to recommend approval for the appointment of Mr Reiss to the post of Chief of Staff.

6. **Panel Membership 2014/15**

Hosted by Durham County Council, the PCP's membership consists of 10 elected Members (Durham County Council 7 and Darlington Borough Council 3 Members) and 2 co-opted independent members. The following are Members of the PCP for 2014/15:

- **Durham County Council** - Councillors J Armstrong, D Boyes, P Brookes, S Forster, L Hovvels, D Stoker and A Willis
- **Darlington Borough Council** - Councillors S Harker, I Haszeldine and B Jones
- **Co-opted Independent Members** - K Larkin-Bramley and N Vaulks

7. The next steps for the Panel is to appoint a Chair and Vice Chair, agree its work programme for 2014/15 and consider the PCC's Annual report at its meeting in June 2014.

Recommendation

8. Members of the Committee are asked to note information contained within the report and comment accordingly.

Background Papers

Proposed Appointment of the Police and Crime Commissioner's Chief Executive(Chief of Staff) - Durham Police and Crime Panel 22 April 2014

Contact: Jonathan Slee, Overview and Scrutiny Officer
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Appendix 1: Implications

Finance – the report contains information following the Panel’s consideration of the PCC precept for 2014/15.

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – information contained within this report is linked to Altogether Safer element of the Council Plan and establishment of a Police and Crime Panel to scrutinise the elected Police and Crime Commissioner.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications –the Panel’s responsibilities within the Police, Reform and Social Responsibility Act is referenced within the report

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**Safer and Stronger Communities
Scrutiny Committee**

Safe Durham Partnership Update

20 June 2014



Safe Durham Partnership

Report of Peter Appleton, Head of Planning and Service Strategy

Purpose of the Report

1. To provide members of the Safer and Stronger Communities Scrutiny Committee with a summary update on the key issues discussed at the May 2014 Safe Durham Partnership (SDP) Board. Key issues such as Performance are covered under the main agenda.

Domestic Homicide Reviews

2. Following on from the publication of Domestic Homicide Review reports by the Safe Durham Partnership, a 'Lessons Learnt' workshop will be held in September 2014. This workshop will be targeted at practitioners and supervisors in key agencies. A number of common themes have emerged from the reviews and the workshop will focus on a number of these including information sharing, the relationship between domestic abuse, mental health and alcohol misuse, referral pathways and training.

Safe Durham Partnership Plan 2014-17

3. Members of the Safe Durham Partnership Board approved the finalised version of the Plan, which has previously been to Overview & Scrutiny as part of the consultation process. Additional information was requested in relation to Mental Health and the links with the Gypsy, Roma Travellers Strategy and Action Plan.
4. The Plan demonstrates how the Partnership will deliver on the strategic objectives, which are:
 - a. Reduce anti-social behaviour
 - b. Protect vulnerable people from harm
 - c. Reduce re-offending
 - d. Alcohol and substance misuse harm reduction
 - e. Embedding the Think Family approach
 - f. Counter terrorism and prevention of violent extremism
 - g. Road casualty reduction.
5. Thematic groups are also in the process of developing their action plans and a Safe Durham Partnership Plan Delivery Plan is also in development and will be presented to the Safe Durham Partnership Board in July. The Plan will be presented to Full Council in September.

Welfare Reform

6. The Safe Durham Partnership tracks crime indicators and has requested analysis in terms of the possible impacts of Welfare Reform on crime and offending behaviour. The Institute for Local Governance (ILG) has produced a report which attempts to assess this impact; this work continues and Durham Constabulary is supplying data and intelligence to support this process.
7. County Durham saw an increase of police recorded crime of 9.7% in 2013/14. The types of crime showing an increase were largely in two areas. That of 'stealing offences' and violent crime, including sexual offences. The latter has been driven in part by victims of historical sexual and violent offences having the courage to come forward and being encouraged to do so as part of ongoing historical investigations.
8. In relation to stealing, the pattern of behaviour has not be seen in dwelling burglary but has been seen in other offences such as shoplifting, theft other and burglary other. The type of items stolen, where this is known, has been fuel, cash, garden equipment and tools, and food and alcohol from shops.
9. The Safe Durham Partnership Board is awaiting additional work to be undertaken by the ILG before conclusions about the impact of Welfare Reform on crime levels are drawn.

Community Safety Fund

10. The Police and Crime Commissioner has approved the spend of the Community Safety Fund for 2013/14, based on the provision of evidence that key outcomes of the funded projects have been achieved.
11. Funding plans for 2014/15 have been approved and the Safe Durham Partnership has agreed to fund the following projects in support of the strategic objectives in both the Partnership Plan and the priorities within the Police and Crime Plan:
 - a. Anti-Social Behaviour Officers
 - b. 4Real Service (Children and Young People's Substance Misuse Service)
 - c. Reducing Re-Offending Manager
 - d. Mentoring for Prolific and Priority Offenders
 - e. County Durham Youth Offending Service fully integrated pre-court system (out of court disposals)
 - f. County Durham Positive Futures Programme
 - g. County Durham Drug Intervention Programme.

Reducing Re-Offending Strategy 2014-17

12. The Reducing Re-offending Strategy 2014/17 was approved by the Safe Durham Partnership Board. It sets out the Safe Durham Partnership's approach to reducing re-offending in County Durham. The strategic objectives are;

- **Prevent inter-generational offending**
- **Prevent repeat offending**

13. The strategy outlines our overall aspirations to reduce re-offending. For adult offenders it is necessary to continue our approach to prioritise the effective management of the most difficult, chaotic and persistent offenders. We will expand our integrated offender management principles to a wider cohort and for those young people who offend we will continue to reduce the number of children and young people entering the criminal justice system.

14. The strategy and delivery plan will be delivered and monitored by the Reducing Re-offending Thematic Group. The Strategy will be reviewed on a yearly basis in the context of major national developments for example; the Ministry of Justice 'Transforming Rehabilitation' proposals and implementation reforming the delivery of adult offender services.

Reducing Re-Offending Manager

15. Due to Durham Tees Valley Probation Trust internal reorganisation caused by Transforming Rehabilitation, the post-holder for the Reducing Re-Offending Manager will change from the current Probation Manager, Helen Raine. The Safe Durham Partnership board have agreed the appointment of a police lead as the Reducing Re-offending Manager for the remaining financial year to oversee the Integrated Offender Management transition phase of the Transforming Rehabilitation agenda.

Transforming Rehabilitation

16. The Ministry of Justice 'Transforming Rehabilitation' programme of Probation reforms sets out proposals for reforming the delivery of offender services. The Government have split probation services into two new organisations:

- A new public sector National Probation Service (NPS) dealing with all those who pose the highest risk of serious harm to the public.
- Twenty one regional private sector Community Rehabilitation Companies (CRCs) managing all other offenders.

17. The Transforming Rehabilitation Task and Finish Group was established on 23 January 2014 to provide strategic level co-ordination of Safe Durham Partnership issues leading up to and during the transition of Probation services across County Durham.

18. The group have now identified representatives from NPS and CRC who will support statutory and non-statutory partnership arrangements in County Durham. Both the NPS and the CRC will be responsible authorities on the Safe Durham Partnership Board. These arrangements are to be in place from June 2014.
19. The migration of Probation ITC systems splitting into separate NPS and CRC systems with operations went live over the weekend of 1 June. Contingencies plans covering Thursday 28 May through to the morning of Tuesday 3 June for both NPS and CRC were put in place and the task and finish group agreed local arrangements and circulated various points of contact for this period.

Howard League Community Programmes Award 2014

20. The Safe Durham Partnership has submitted an entry to the Howard League Community Programmes Award for our approach to Integrated Restorative Practices. Our submission has been successfully short-listed in the Restorative Justice category and the awards will be presented at the national conference by HRH Princess Royal on Tuesday 15th July.
21. As a shortlisted project representatives from the Safe Durham Partnership have been invited to attend the conference to exhibit the work. This provides an excellent opportunity to promote the work of the Safe Durham Partnership with high profile guests, policy makers, academics and practitioners. As a shortlisted project our approach to Restorative Justice will also be advertised on the Howard League website.

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Appendix 1: Implications

Finance – None

Staffing – None

Risk - None

Equality and Diversity / Public Sector Equality Duty – None

Accommodation - None

Crime and Disorder – Information within this report relates to reducing crime and disorder and contributes to the Altogether Safer element of the Council Plan.

Human Rights – None

Consultation – None

Procurement – None

Disability Issues – None

Legal Implications – None

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By virtue of paragraph(s) 1, 2 of Part 1 of Schedule 12A
of the Local Government Act 1972.

Agenda Item 13

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